



RETURNS FORM

At **Motorstore.com** we want you to be delighted very time you shop with us. We hope you are pleased with your purchase and that it has arrived in good time and condition. Occasionally though, we know you may want to return an item. If this is the case, please complete the form below.

Step 1: Your Details

| | |
|------------------|--------------------|
| Name: | Contact No: |
| Order No: | |

Step 2: Return Information

| Item Code | Item Description | Return Code | Reason for return |
|-----------|------------------|-------------|-------------------|
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Return Codes: A - Exchange Required, B - Refund Required, C - Item Faulty, D - Not as Expected

Step 3: Exchange Options

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| Exchange Details: Please provide size required |
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Returns Procedure/Policy

- Please contact us within 48 hours of receipt should you wish to return an item. You can email us at on support@motorstore.com.
- Please ensure that you use appropriate outer packaging, and do not affix labels etc to the products own sales packaging.
- The item must be received in fully re-saleable condition, unless item was faulty or damaged in transit.
- All returns must be in returned within a reasonable time (14 days of receipt) and in original, undamaged packaging. We reserve the right to refuse a refund, or make a deduction from the original selling price for goods not returned in a fully re-saleable condition.
- We recommend that you obtain a certificate of posting and, if goods are valuable, you may wish to ensure they are adequately insured whilst en-route to us, as goods are returned at your own risk.
- **Please Note:** We regret we cannot provide refunds on special order items, unless they are faulty or damaged.

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Warehouse address:

Motorstore.com
5956 NE 4th Ave
Miami, FL 33137
United States